On the Predictive Power of Objective Intelligibility Metrics for the Subjective Performance of Deep Complex Convolutional Recurrent Speech Enhancement Networks

Femke B. Gelderblom <sup>1</sup>, Tron V. Tronstad <sup>2</sup>, Torbjørn Svendsen <sup>2</sup>, and Tor Andre Myrvoll <sup>2</sup>

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# Abstract

Speech enhancement (SE) systems aim to improve the quality and intelligibility of degraded speech signals obtained from farfield microphones. Subjective evaluation of the intelligibility performance of these SE systems is uncommon. Instead, objective intelligibility measures (OIMs) are generally used to predict subjective performance increases. Many recent deep learning based SE systems, are expected to improve the intelligibility of degraded speech as measured by OIMs.

However, validation of the OIMs for this purpose is lacking. Therefore, in this study, we evaluate the predictive performance of five popular OIMs. We compare the metrics' predictions with subjective results. For this purpose, we recruited 50 human listeners, and subjectively tested both single channel and multi-channel Deep Complex Convolutional Recurrent Network (DCCRN) based speech systems.

We find that none of the OIMs gave reliable predictions, and that all OIMs overestimated the intelligibility of 'enhanced' speech signals.

 $<sup>^{1}</sup>$ SINTEF & NTNU

<sup>&</sup>lt;sup>2</sup>Affiliation not available

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Index Terms—Speech enhancement, intelligibility, objective metrics, subjective evaluation

#### I. Introduction

**D** USINESSES have embraced online meetings at a neverbefore-seen rate during the Covid-19 pandemic. As societies are opening up again, many organizations are adopting to combinations of remote and on-location work. So-called 'hybrid' meetings, with both in-office and remote participants, are becoming increasingly common.

The quality and intelligibility of the audio is crucial to the meeting experience, but those on the remote end often find themselves straining to hear what is being said by in-office participants that do not use near-mouth microphones. Far-field microphones, such as those embedded into a webcam, ceiling-mounted conference systems, or table-top speakerphones, inevitably pick up noise and reverberation, reducing both the quality and intelligibility of the transmitted speech signal.

As such, speech enhancement (SE) of far-field microphone recordings for online meetings is more relevant than ever. Hand-in-hand comes the need to ensure that we have reliable

F.B. Gelderblom and T.V. Tronstad are with the Acoustics group of the Department of Sustainable Communication Technologies, SINTEF Digital, Trondheim, Norway. Torbjørn Svendsen, Tor Andre Myrvoll and F.B. Gelderblom (additionally) are with the Signal Processing group at the Department of Electronic Systems, Norwegian University of Science and Technology, Trondheim, Norway

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tools for measuring the performance of SE systems; this is the topic of our study.

Microsoft has organised several challenges to stimulate research on improving the *quality* of noisy and reverberant speech signals and simultaneously open-sourced a subjective evaluation framework for this purpose [1]–[3].

This has resulted in several State-Of-The-Art-Systems that significantly improve the quality of single channel speech signals. For the Interspeech 2020 Deep Noise Suppression (DNS) challenge [1], Hu *et al.* proposed the deep complex convolution recurrent network (DCCRN) [4], which won the real-time-track. For the ICASSP 2021 DNS challenge [2], it was Li *et al.* who proposed the winning system: a two-stage complex network with a low-complexity post-processing scheme (TSCN-PP) [5]. The authors later extended this network into the simultaneous speech denoising and dereverberation network (SDDNet) [6], which became the winner of the third DNS challenge [3].

All of these networks (and many other competitors) improved the *subjective quality* of speech: human listeners rated the output of these SE systems to have higher quality than the noisy input speech. As such, the challenges had two (arguably equally) important outcomes: not only did they stimulate the development of better SE systems, they also led to a far more widespread reliance on subjective evaluation of system performance with respect to quality. Evidence for the significance of the latter was, for example, provided by Li *et al.* who found that including the proposed post-processing step of their winning system was consistently preferred by listeners, even though the objective measures had predicted the opposite effect [5].

Reducing noise, distortion and reverberance, should not only be beneficial for quality (how comfortable or annoying the sound is to listen to), but also for *intelligibility*. Intelligibility is defined as the proportion of phonemes/words/sentences perceived correctly. Like quality, it can be measured both subjectively (with listening tests) and objectively (with mathematical metrics).

Since subjective testing is costly and time consuming, objective intelligibility measures (OIMs) are the most common method for evaluating the intelligibility performance of speech enhancement systems. These metrics can be either 'intrusive' or 'non-intrusive'. 'Intrusive' means they require the clean reference/target speech in addition to the

noisy/distorted/processed signal to be evaluated. Generally speaking, the intelligibility score is then based on some measure of mathematically defined (human hearing inspired) closeness between the signals. Their non-intrusive counterparts usually have less predictive power [7], and during the training of supervised speech enhancement systems, the clean reference signal is readily available. As such, intrusive measures of intelligibility are logical choices for the evaluation of speech enhancement systems.

While the previously mentioned DNS challenges focused on *subjective quality*, many of the participants also provided objective performance scores of their systems with respect to intelligibility, recognizing the importance of the latter. Most of the studies (i.e. [8]–[18]) provided short-time objective intelligibility (STOI [19], [20]) scores, while a few (i.e. [13], [21], [22]) presented extended STOI (ESTOI [23]) scores.

However, OIMs have their limitations and do not necessarily work well for complex nonlinear DNN-based processing, or for the more realistic degradations of speech signals that include reverberation and distortion [24]–[28]. This means that the intelligibility performance of SE systems should be checked with subjective testing.

Yet, it is rare to see SE systems being evaluated *subjectively* for intelligibility. Notable exceptions to this observation come from the field of SE for hearing impaired users, where a limited number of research groups have put considerable effort into systematically testing their denoising or speech separation systems subjectively. Over the years, they have published single channel models that improve subjective intelligibility for different levels of generalization (for example from known speakers to complete language mismatch, and from overlapping noise samples to completely unseen noise types) and from simpler to more complex degradations (including reverberation and non-stationary noises) [25], [28]–[36]. The difficulty of improving subjective intelligibility is evident from the fact that we were unable to find any studies demonstrating subjectively improved intelligibility of noisy reverberant single channel speech, under combined novel noise and unseen speaker/speech conditions.

While these studies mostly focus on applications for the hearing impaired, their results are also highly relevant for the setting of online meetings.

One general conclusion we can draw from the above mentioned work, is that it seems to be easier to provide benefit to those that struggle the most. Subjective intelligibility is measured by means of the speech recognition threshold (SRT) of a subject: the SRT is the level where the subject can repeat 50 % of the speech material correctly. Hearing impaired listeners have elevated SRTs, meaning their intelligibility scores are lower at relatively high signal to noise ratios (SNRs). At these higher SNRs, SE systems have to remove less noise to recover the clean speech, than at the lower SNRs where people with normal hearing start to struggle.

For the meeting experience, the intelligibility *should* be (close to) 100 %, which requires SNRs well above the SRTs of normal hearing subject. If SNRs are that high, quality would be the more important factor. However, it is all too common to see poorly placed equipment and sub-optimal

sound absorption in meeting rooms, which often leads to problematic SNRs and reduced intelligibility. Humans are also extremely apt at 'guessing' content from context, and will report full intelligibility when they may actually have missed out on approximately 20-30 % of the speech content. This happens at the cost of increased listening effort, making such meetings more tiring than they would have been if the speech signals had been clearer. Additionally, retirement age is increasing, and international cooperation is well-established, so many meeting participants do have elevated SRTs due to (mild) hearing loss and/or unfamiliarity with the language, which reduces their ability to guess from context. Therefore, we argue that intelligibility is highly relevant also at the higher SNRs that one may expect for hybrid meetings from a decent conference room.

Subjective evaluation is currently the only way to determine how a particular SE system actually affects intelligibility, but objective metrics are much faster and simpler to use. Relying solely on subjective testing would be impending progress, but we do need to validate the use of OIMs on modern SE systems.

In this study, we contribute by evaluating the predictive power of 5 popular intrusive objective intelligibility measures by comparing objective predictions to subjective results of both the multi-channel and single channel DCCRN speech enhancement systems from [37] and [4]. We have taken particular care to create a challenging and realistic test set, where speech is made reverberant with room impulse responses (RIRs) recorded in the same meeting room as where the noise was recorded. Speakers do not necessarily look at the microphone (array), which leads to a weaker direct path to the microphone, and more reverberant input. Furthermore, there is a speaker and language mismatch as training data did not include Norwegian, the language used for the subjective evaluation. Subjective intelligibility was evaluated by obtaining speech recognition thresholds for 50 participants, representing both native and non native office workers with or without self reported normal hearing.

## II. SPEECH ENHANCEMENT SYSTEMS

# A. Problem formulation

A speech signal from a single stationary speaker, recorded by a single microphone at a fixed position in stationary room conditions can be expressed as:

$$\hat{y}_{t,f} = h_f s_{t,f} + n_{t,f},\tag{1}$$

where  $\hat{y}_{t,f}$ ,  $s_{t,f}$  and  $n_{t,f}$  are the short-time Fourier transform (STFT) coefficients of the noisy, clean and noise signals at time t and frequency f, respectively. Furthermore,  $h_f$  denotes the frequency response of the reverberation filter, which is time invariant, as long as relative positions between the speaker, the microphone and the reflective surfaces in the room do not change. The noise signal may come from one or more sources, and each of these will have their own reverberance, but all of these signal components are here collected in the definition of  $n_{t,f}$ .

As a microphone array is nothing more than a collection of multiple microphones (each located at a unique location), the

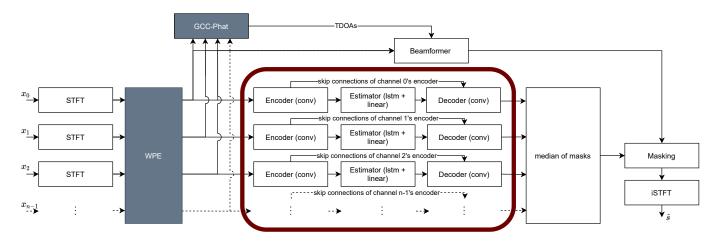


Fig. 1. Overview of the proposed speech enhancement and dereverberation system. The highlighted WPE and GCC-Phat boxes are only employed during inference. The red frame contains all blocks with trainable parameters, where each Encoder-Estimator-Decoder structure represents a single channel DCCRN.

problem can be expanded to a multi-channel problem using index i for each microphone element:

$$\hat{y}_{i,t,f} = h_{i,f} s_{t,f} + n_{i,t,f}, \qquad i = 1 \dots N,$$
 (2)

where N is the number of microphone elements in the array. Both noise and reverberance degrade the intelligibility and quality of speech [38], [39]. The ultimate goal of speech enhancement is therefore to recover the speech signal s from the single or multi-channel noisy signal  $\hat{y}$ .

## B. SE models

From a machine learning perspective, it is natural to formulate the speech enhancement problem in terms of supervised regression. This requires two matching datasets containing corrupted input samples of  $\hat{y}$  and their respective clean speech targets s. A model is then trained to minimize the difference between these two, using a suitable loss function and output formulation (often defined as a mask) that ideally puts extra weight on differences that are particularly important for human perception.

Figure 1 shows an overview of our multi-channel system first proposed in [37]. It builds upon the challenge winning single channel DCCRN system proposed in [4].

At its input, the multi-channel corrupted speech signal is taken to the Fourier domain by a short-time Fourier transform (STFT) operation. The STFTs for each channel are then passed through a weighted prediction error (WPE) block for dereverberation [40]. Single channel DCCRN blocks estimate N masks (one for each channel), all of which are then collapsed into a single mask using the median operator. Finally, this mask is applied to a beamformed version of the output of the WPE blocks, before the enhanced signal is converted back to a time-signal using an inverse STFT block.

During beamforming, the channels of a multi-channel signal are delayed, weighted, and then combined into a single signal that is steered towards a specific source/direction. This so-called steering vector requires time difference of arrival (TDOA) values. During training, the system knows the true speaker direction. During evaluation, we can either estimate

TDOAs by performing generalized cross correlation with phase transform (GCC-Phat) [41] on the dereverberated WPE output, or set them to the true TDOAs.

For the beamformer, we rely on the minimum power distortionless response (MPDR) beamformer. This beamformer is also often referred to as a specific implementation of the popular minimum variance distortionless response (MVDR) beamformer, where the implementation differentiates itself from the general MVDR beamformer, by deriving the distortionless filter for a specified steering direction that minimizes the mean square output *power*, and as such, it requires only the corrupted input signal. To avoid ambiguity, we have chosen to comply with Van Trees' practice of referring to it as the MPDR beamformer [42]. Further implementation details of the multichannel system are given in [37].

We evaluate two variants of this multi-channel system (with oracle and unknown TDOAs), in addition to the single-channel DCCRN it is based on. To ensure we obtain the change caused by the DCCRN component of the systems over the results that we would have obtained just with beamforming and WPE dereverberation, we also define a relevant baseline for each of the three systems. This gives us a total of six processing conditions:

- Baseline 1, Noisy: Single channel noisy and reverberant speech.
- Baseline 2, MPDR (estimated TDOAs): Multi-channel noisy and reverberant speech that has been dereverbed with WPE and beamformed with the MPDR beamformer, where TDOAs were estimated using GCC-Phat on the noisy reverberant input.
- Baseline 3, MPDR (oracle TDOAs): Multi-channel noisy and reverberant speech that has been dereverbed with WPE and beamformed with the MPDR beamformer, using oracle TDOAs.
- SE system 1, DCCRN: Single channel noisy and reverberant speech passed through a WPE block and a single channel DCCRN SE model.
- SE system 2, MPDR (estimated TDOAs) + DCCRN: Multi-channel noisy and reverberant speech that has been passed through the complete multi-channel system shown

- in 1. Here TDOAs are estimated from the dereverberated output of the WPE blocks using GCC-Phat.
- SE system 3, MPDR (oracle TDOAs) + DCCRN: Multi-channel noisy and reverberant speech that has been passed through the complete multi-channel system shown in 1. Here oracle TDOAs are used.

#### C. Training Data

The performance of deep learning based SE models is highly dependent on the data that these models are trained on. Training data needs to be varied enough to cover all possible use cases, and realistic enough to avoid mismatch during later use. Supervised training also requires that the desired target is available. Therefore, we have taken the common approach of corrupting clean speech with suitable noise and reverberance.

We relied on the DNS Challenge 2021 speech and noise data, as it is a high quality database that covers multiple languages and many different types of noises. For the RIRs, we used the ISM-dir dataset described in [27]. These RIRs are simulated using the image source method with the addition that all speaker sources are modelled as directive sources with an average male/female speaker pattern directivity.

Training input samples were generated in an 'online' manner, meaning that new samples were generated during training from convolving random samples of speech with random RIRs and then adding (non-reverberant) random noise. In 20 % of the cases the speech was also left non-reverberant. We experimented both with reverberant and non-reverberant speech as target samples during training, and found the reverberant speech to work best, as objective testing showed that the DCCRN network was not able to remove reverberance.

## III. EVALUATION

#### A. Evaluation Data

In order to directly compare results, we used the same dataset for the objective and the subjective evaluations.

We chose a highly common type of meeting noise for the evaluation, with transient components produced by typing on a keyboard on a background of mostly stationary noise from the air conditioning system. More than an hour of this type of noise was *recorded* with a 9-channel circular microphone array (planar) with 4 cm radius, positioned on a table approximately in the middle of a typical rectangular meeting room with dimensions 4.5 x 3.8 x 2.6 m, and a reverberation time (RT60 $_{1kHz}$ ) of 0.3 s.

RIRs were then recorded with the same microphone array in the same room, at various speaker positions and orientations. More details on how these RIRs were obtained can be found in [27]. We included both the RIR recordings for speakers looking towards the array, and the RIRs for speakers looking away at a 90 degree angle.

We used these noise and RIR recordings to corrupt the clean speech material from the Norwegian speech-in-noise test developed by Øygarden [43]. This test is based on five-word Hagerman sentences, each built up as follows: [Name], [Verb], [Numeral], [Adjective], [Noun]. There are 10 possible options for each class of word, giving  $10^5$  possible unique sentences,

but for practical purposes we relied on a subset of 500 unique sentences from this database.

For each sentence and SNR, a random clip of noise and a random RIR was selected, to corrupt the clean speech to all SNRs ranging from -36 dB to 10 dB, with a 2 dB stepsize.

As such, we obtained a challenging evaluation dataset with an unknown and unseen noise type, recorded RIRs that 'looked' at or away from the array, and speech material from an unknown speaker in a language that was not present in the training material.

#### B. Objective evaluation

Being able to objectively determine the intelligibility of a speech signal has been relevant since the invention of telephony, over a hundred years ago. This eventually lead to the Articulation Index (AI), which was standardized in 1969 and revised in 1997, into an updated metric called the 'speech intelligibility index' (SII). In 1980, the speech transmission index (STI) was proposed, which can account for some simple nonlinear degradations such as clipping. All these metrics are still in use today.

However, these metrics are based on long-term signal statistics, which make them unsuitable for non-stationary noise and enhancement algorithms that introduce distortions. Several metrics have been proposed to improve upon these important limitations and we evaluate five of these metrics that are commonly used when testing speech enhancement systems.

All of these metrics are intrusive, which means they require both the corrupted signal and a corruption free reference signal, as input. The metrics then estimate intelligibility based on a mathematical measure of similarity between these two signals. Intrusive measures generally perform better than their non-intrusive counterparts, making intrusive testing the obvious choice in cases like ours where the reference signal is readily available [7].

For objective testing we have obtained predictions for each metric for the entire evaluation dataset. The evaluated metrics are:

1) NCM (normalized covariance metric): The normalized covariance measure (originally proposed in [44]) is closely related to the STI. First both the corrupted signal and the clean reference are band-pass filtered into different frequency bands. Then the normalized covariance (the Pearson correlation coefficient) is calculated for all the temporal envelopes of the reference and corrupted frequency bands. The normalized covariances are converted to apparent SNRs for each frequency, which are clipped and averaged into a single score using frequency dependent weights. We relied on the implementation from [45] for the calculation of NCM scores, using the updated signal dependent weights proposed in [46]. Van Kuyk et al. found that this NCM implementation works well for datasets where a speech enhancement system has post-processed degraded speech, but had less correlation with subjective results for datasets where speech was only degraded, or where enhancement had been added as a pre-processing step (before the speech was corrupted) [24].

- 2) CSII (coherence speech intelligibility index): The CSII metric attempts to extend the SII metric by making it applicable to a wider range of distortions, where SII was designed specifically for additive noise. Instead of finding the SNR of each frequency band, the signal-to-distortion ratio (SDR) is estimated for each band, based on the coherence between the corrupted speech, and the clean reference signal. Speech segments are also divided into three energy level based categories, and different weights determine the contribution of low-, midand high-level speech segment scores (CSII<sub>Mid</sub>,CSII<sub>Mid</sub> and CSII<sub>Mid</sub>, respectively) to the total CSII score [47]. We have relied on the implementation from [45]. Van Kuyk et al. found that a slightly different implementation of the CSII score had acceptable predictive power on most datasets (in terms of improved correlation coefficients), but notably struggled with datasets where speech enhancement was applied as a post processing step [24].
- 3) STOI (short-time objective intelligibility): STOI has been specifically designed to deal with noisy speech processed with time-frequency (TF) weighting techniques. To ensure that the effect of local TF degradation is taken into account, signals are segmented into short-time windows, and the overall score is obtained by averaging the scores of all segments. These scores themselves depend on the Pearson correlation coefficient between the temporal envelopes of the corrupted and clean reference speech signals [19], [20]. We relied on the implementation provided by the original authors. STOI is possibly the most popular OIM within the field of speech enhancement, but multiple studies have noted its limitations for evaluating performance of DNN-based SE systems [25], [26], [28], [48].
- 4) ESTOI (extended STOI): ESTOI is similar to STOI, but does not assume mutual independence between frequency bands and incorporates spectral correlation, to improve its performance on modulated noise sources [23]. We relied on the implementation provided by the original authors. Van Kuyk et al. found that ESTOI was one of the higher performing metrics, but noted that 'its usefulness is limited to situations where noise is the main source of degradation'. Zhao et al. found that ESTOI especially underestimated intelligibility of unprocessed noisy-reverberant speech [28].
- 5) HASPI (hearing-aid speech perception index): HASPI was first introduced in [49], and later updated to better predict the intelligibility of reverberant speech (HASPI version 2) [50]. We relied on the implementation of version 2 that we obtained from the original authors through direct communication. HASPI allows for intelligibility predictions based on the subject's hearing loss, but we assumed normal hearing conditions for all calculations. This means that during calculation, both the corrupted signal and its reference were passed through the same auditory model, giving two sets of envelope modulation features. These outputs are then passed through an ensemble of neural networks that have been fit to subjective intelligibility data. HASPI has the most complicated auditory model of the tested metrics, and Van Kuyk found HASPI (version 1) to be the overall top performing intrusive metric [24].

Subjective intelligibility is not just dependent on the speech

degradation, but also on the test setup. As such, it is common to map predicted scores to subjective results for a given test setup [23]. In order to obtain intelligibility predictions for our specific subjective evaluation setup, we have mapped the OIM scores to the subjective results of our single channel noisy and reverberant baseline. Crucial concepts here are that the mapping is monotonic, and kept equal for all the six processing conditions defined in Section II-B.

For STOI and ESTOI, we have relied on the mapping proposed in their respective papers [19], [20], [23]

$$\hat{I} = \frac{100}{1 + \exp(a\tilde{I} + b)},\tag{3}$$

where  $\hat{I}$  is the predicted intelligibility,  $\tilde{I}$  the predicted score, and a and b are the coefficients to be determined with the non-linear least squares method. This mapping was empirically found to also work well for NCM scores. For HASPI (which has already been fit to subjective data), we found that a simple translation along the SNR-axis lead to a closer match. For the CSII metric, we used non-linear least squares to fit our data to the mapping proposed by the original authors [47],

$$c = a_1 + a_2 \text{CSII}_{\text{Low}} + a_3 \text{CSII}_{\text{Mid}} + a_4 \text{CSII}_{\text{High}},$$
 (4)

$$\hat{I} = \frac{100}{1 + \exp(-c)},\tag{5}$$

where the tunable parameters are the coefficients a.

We rely on the paired Wilcoxon rank sum test (also called the Mann–Whitney U test), which is a nonparametric test for paired observations that does not assume normality of distributions, for testing whether results obtained for the different processing conditions are significantly different. First we obtain the SNR where the metric predicts 50 % intelligibility for the noisy single channel processing condition. Then we test, pairwise, for equality of the population medians of the scores obtained at this SNR, for the noisy single channel baseline condition, and the 5 remaining processing conditions defined in Section II-B.

# C. Subjective evaluation

For the subjective evaluation of the different SE models, we recruited 50 (25 male and 25 female) office workers. Our recruitment process was intentionally inclusive also to those who may struggle more in such meetings, either because they suspect/know their hearing is not optimal, or because they are not native speakers of Norwegian. The informants included 19 non-native listeners (all with self-reported normal hearing), and 31 native listeners (15 listeners with normal hearing, and 16 with self-reported known/suspected hearing loss). Only one of the subjects was a hearing aid user. None of the participants had participated in any form of speech-in-noise test in the past year. We were not required to notify the Norwegian Centre for Research Data (NSD) about our study as we only collected anonymous data.

Self-reported hearing loss was found to be a rather poor indicator of speech recognition thresholds (SRTs). While non-nativity was a better predictor of SRTs, we observed a large

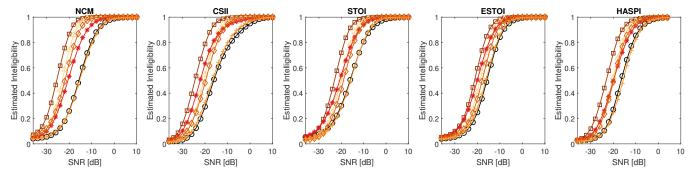


Fig. 2. Intelligibility versus SNR predicted by each metric, for the following conditions: → noisy, → Single channel DCCRN, → MPDR (estimated TDOAs) + single channel DCCRN, → MPDR (oracle TDOAs) + single channel DCCRN.

(expected) performance spread, depending on a subject's number of years of experience with Norwegian, and the closeness of the subject's mother tongue to Norwegian. Therefore we divided the subjects into three subgroups based on their SRT results for the unprocessed noisy speech condition. Results from one subject were discarded as this subject's complete unfamiliarity with the language caused intelligibility scores to be lower than the SRT threshold (50 %) even at the highest test SNRs.

The chosen Norwegian speech-in-noise test had been implemented in Matlab, and allowed subjects to complete the procedure independent of an operator. The program presented the subject with a graphical user interface that showed ten possible words for each of the five word categories. Each noisy/processed 5-word sentence was presented only once, and the subject was asked to click on all the words he/she had recognized. Guessing was allowed, but the test was not forced choice.

Responses were recorded and scored automatically and used as input to an adaptive psychometric function estimation procedure called the  $\Psi$  method [51]. Using this procedure, the routine continuously estimated the SRT and slope of the psychometric function during the test. The final threshold estimate was obtained after 20 sentences.

Each subject was asked to complete a training round of the speech-in-noise test, followed by the six different processing conditions in an order that was randomized for each individual. Subjects were encouraged to take small breaks in between models, were allowed to repeat the training round (though none did), and could adjust the volume of the test to their own preferred setting. All participants received a 150 NOK ( $\approx$  15 EUR) voucher for their effort.

Experiments were conducted in the sound insulated lab of SINTEF's acoustics group. Sentences were presented binaurally through a Sennheiser HD 600 type headphone.

We again relied on the paired Wilcoxon rank sum test for testing our null hypothesis. Here we tested pairwise for equality of the population medians of the SRT scores (obtained for each subject) for the single channel noisy condition, versus the 5 remaining processing conditions defined in Section II-B.

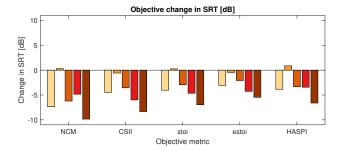


Fig. 3. Change in SRT predicted by each metric, when the following systems are compared to the single channel noisy condition:

Single channel DCCRN,

MPDR (estimated TDOAs) only,

MPDR (oracle TDOAs) only,

MPDR (oracle TDOAs) + single channel DCCRN,

MPDR (oracle TDOAs) + single channel DCCRN. Negative numbers indicate improvement in speech intelligibility.

## IV. RESULTS

# A. Objective results

Figure 2 shows the predicted psychometric functions for the six different processing conditions defined in Section II-B, and the five different objective metrics. Figure 3 summarises these objective predictions by presenting the change in SRT predicted by each metric when five of these processing conditions are compared to the remaining noisy single channel condition.

The change in predicted intelligibility at the SRT of the single channel noisy baseline condition (i.e. SNR = -16 dB) was found to be highly significant ( $p \ll 0.01$ ) for all but one of the systems. Namely, for the MPDR on its own and with estimated TDOAs, only ESTOI and HASPI predicted (small but) significant changes (p < 0.05), while all other metrics predicted insignificant changes (p > 0.05).

We see similar trends across metrics in the predictions. The objective measures do not necessarily agree on how much improvement the systems provide, but performance gain is nonetheless predicted whenever we compare a DCCRN-based system to its appropriate baseline, or the noisy single channel condition. Additionally, all metrics predict that beamforming on its own (without DCCRN involvement) gives increased intelligibility over the single channel noisy condition, but only for oracle TDOAs. When the TDOAs are unknown, beamforming is predicted to have little to no effect at all. The noisy (unprocessed) input is expected to give the lowest

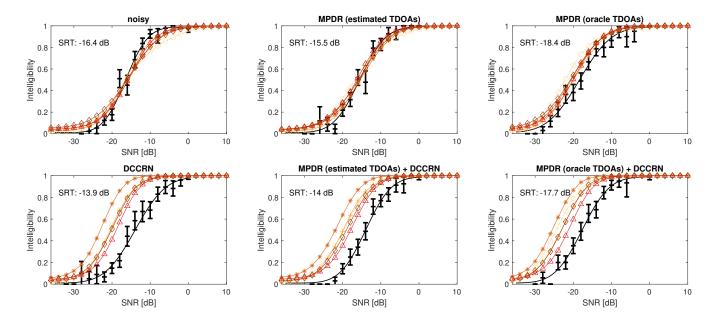


Fig. 4. Psychometric functions obtained from normal hearing native speakers (n=14) for different processing pipelines. The subjective responses (error bars indicating confidence intervals) and their logistic fits are shown in black (——), together with the corresponding predictions from the objective metrics: —— CSII, —— HASPI, —\*— NCM, —— ESTOI, and —— STOI.

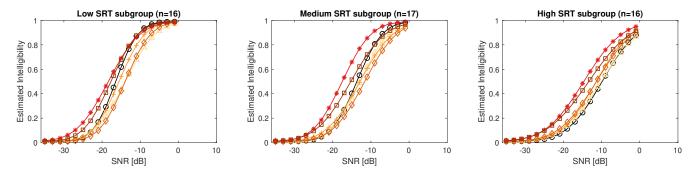


Fig. 5. Subjective Intelligibility versus SNR for each subgroup of subjects: — noisy, — Single channel DCCRN, — MPDR (estimated TDOAs), — MPDR (estimated TDOAs) + single channel DCCRN, — MPDR (oracle TDOAs), — MPDR (oracle TDOAs) + single channel DCCRN.

intelligibility independent of the predictive measure chosen, and all metrics predict that the combined MPDR + DCCRN (with oracle DOAs) will give the highest intelligibility.

#### B. Subjective results

Figure 4 shows the subjective results for all processing conditions, together with their respective objective predictions by each different metric. The results are averaged over the 16 respondents with SRTs below -15 dB on the single channel noisy baseline: our best hearing subjects.

Objective scores for the single channel noisy condition are mapped to the corresponding subjective results as described in Section II-B. The mappings work equally well for all metrics, as evident from the overlap of all plots. All mappings slightly underestimate the slope of the psychometric function, but even at the extreme ends, the differences between objective scores and subjective answers are minor. The same mapping also works reasonably well for the other baseline systems (Figure 4, top row), although there seems to be a slight systematic

overestimation of intelligibility performance of the MPDR with oracle TDOAs.

When we move our attention to the DCCRN-based systems (Figure 4, bottom row), we see that all metrics overestimate intelligibility. This is not only true close to the SRT (SNR at intelligibility 50 %), but across the entire intelligibility range.

Looking at the subjective results, the two systems based on an MPDR supplied with oracle TDOAs (Figure 4, rightmost column) are the only ones that lead to lower SRT scores when compared to the noisy input (indicating improved intelligibility). All other forms of processing make the noisy input less intelligible. Here it is important to note that the MPDR (oracle TDOAs) system *without* a DCCRN outperforms the system *with* a DCCRN.

Figure 5 shows the subjective results for all three subject groups and the six processing conditions. Here we can see that all systems with a DCCRN have comparable performance or do worse than their respective baselines, over the entire range of test SNRs. Only the systems with a MPDR that

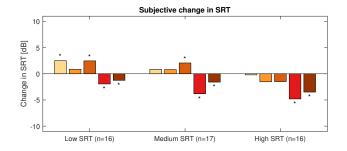


Fig. 6. Change in SRT for each group of subjects, when the following systems are compared to the single channel noisy condition:

Single channel DCCRN,

MPDR (estimated TDOAs) only,

MPDR (oracle TDOAs) only,

knows where the speaker is (with or without DCCRN), clearly outperform the single channel noisy baseline.

This observation is also apparent in Figure 6. Here statistically significant changes (as determined by the paired Wilcoxon rank sum test) are marked with an asterisk. For the low SRT group (our best hearing subjects), processing with a single channel DCCRN significantly reduces intelligibility, while for the other groups, the change in SRT is insignificant. An MPDR that needs to estimate the direction of speech (the MPDR with unknown TDOAs) neither degrades nor improves the signal for any of the groups. When a DCCRN is added to this type of MPDR, we see a degradation of speech intelligibility for both the low and medium SRT groups. Contrarily, the MPDR-based systems where the TDOAs are known, do significantly improve intelligibility. Here it is important to note that the system without a DCCRN consistently outperforms the combined system.

# V. DISCUSSION

Absolute intelligibility scores are highly dependent on test conditions: the type of noise, type of test, presence of context, lengths of sentences, etc. From the SE system developer's point of view, these absolute intelligibility scores obtained for a specific processing condition are therefore not that crucial. Instead, we need tools to reliably predict whether a specific type of processing enhances or reduces speech intelligibility. This study flags the danger of relying on OIMs for this purpose.

The SE systems fail to deliver their expected performance. Increased intelligibility performance was expected, but instead we see that all DCCRN-based systems have no significant effect on the intelligibility, or even worse: they cause intelligibility to be reduced.

For our subgroup with the lowest SRTs (best hearing subjects, with high language familiarity) at higher SNRs (>-10 dB), the SE systems seem to be doing little harm. So from a system evaluation perspective, the systems may have merit if the focus is only on quality, the usage SNRs are high, and all users have normal hearing and are native speakers. The last of these requirements is problematic from a Universal Design

perspective, and many regular users of online conferencing systems will fall outside of this category.

Furthermore, we observe that subjects in the two other subgroups (with elevated SRTs) struggle more with the 'enhanced' speech also at these higher SNRs. Their lower scores at these higher SNR ranges also clearly indicate that the 'enhanced' speech signal is actually less intelligible also at these higher SNRS, even if those with normal hearing and high language familiarity manage to accommodate for the degradation.

Additionally, it's important to note that the metrics predicted significant increases in intelligibility for all SNRs, making the OIMs unreliable across the range.

Finally, we note the potential of an MPDR beamformer that knows the speaker location. That beamforming works (as long as you know where to steer the beam), is not new knowledge of course, but it does provide us with a clear opportunity to avoid the issue of objective intelligibility predictions altogether. Instead of relying on OIMs to develop and evaluate multi-channel SE systems, focus could be moved to speaker localization. For this study we used a TDOA estimation algorithm that can easily be improved upon, and even so, the results shown in Figure 6 already suggest it was close to starting to provide benefit to those subjects with the lowest SRTs.

Most importantly, the advantage of direction of arrival estimation is that the error between target and estimate is mathematically speaking well defined, and in no way dependent on human hearing and perception.

## VI. CONCLUSION

We have evaluated the predictive power of five popular OIMs (i.e.: NCM, CSII, STOI, ESTOI and HASPI) by comparing objective prediction to subjective results for single-channel and multi-channel DCCRN-based SE systems. All metrics predicted increased intelligibility across the entire range of relevant SNRs. The results from the subjective tests tell a different story: performance is either worse, or insignificantly different. Predictions were unreliable across the entire range of SNRs, including the higher SNRs that are the most relevant for the online meeting scenario.

Therefore we conclude that there are severe limitations to the usefulness of these OIMs for the purpose of developing SE systems.

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Torbiørn Svendsen (Senior Member, IEEE) received the Siv.Ing (M.Sc.) and Dr.Ing. degrees from the Norwegian Institute of Technology (NTH), in 1980, and 1985, respectively. He is a Professor with the Department of Electronics and Telecommunications, Norwegian University of Science and Technology's (NTNU). Dr. Svendsen has been a Research Scientist with SINTEF before joining NTH as an Associate Professor in 1988. Since 1995, he has been a Professor of speech processing with NTNU. He has had extended research stays at AT&T Bell

Laboratories, Murray Hill, NJ, USA, AT&T Labs, Florham Park, NJ, USA, Griffith University, Brisbane, Australia, Queensland University of Technology, Brisbane, Australia and MIT. His research interests include automatic speech recognition, speech synthesis, speech coding and speech analysis and modeling. He has authored or coauthored more than 90 papers in these areas. Prof. Svendsen is a IEEE Signal Processing Society (SPS) Senior Member and an International Speech Communication Association (ISCA) Board member. He has been a Member of the IEEE SPS Speech Processing Technical Committee.



Femke B. Gelderblom received the B.Sc. degree in applied physics, and the M.Sc. degree in biomedical engineering from Delft University of Technology, Delft, the Netherlands, in 2012. Since then, she has been working as a research scientist with the Acoustics group of SINTEF Digital, Trondheim, Norway. She is currently working toward the Ph.D. degree with the Signal Processing group of the Norwegian University of Science and Technology, Trondheim, Norway, under supervision of Tor Andre Myrvoll and Torbjørn Svendsen. Her research interests in-

clude speech enhancement, deep learning, and microphone arrays.



Tor Andre Myrvoll received the Siv. Ing. and Dr. Ing. degrees in automatic speech recognition from the Department of Electronics and Telecommunications, Norwegian University of Science and Technology, in 1997 and 2002 respectively. He is currently a senior R&D engineer at Kongsberg Maritime, as well as Adjunct Associate Professor at the Department of Electronics and Telecommunications, Norwegian University of Science and Technology. His research interests include statistical signal processing for acoustic arrays and machine learning.



Tron Vedul Tronstad received the M.Sc. degree in acoustics from the Department of Electronics and Telecommunications, Norwegian University of Science and Technology, Trondheim, Norway, and the Ph.D. degree from the Department of Electronic Systems, Norwegian University of Science and Technology, in 2007 and 2018, respectively. He is currently a research scientist with the Acoustics group at SINTEF Digital, Trondheim, Norway. His research interests include hearing and hearing damage.